

**UNITED FOOD AND COMMERCIAL WORKERS
AND CONTRIBUTING EMPLOYERS
LEGAL BENEFITS FUND
ANNUAL REPORT
JANUARY 1, 2020 - DECEMBER 31, 2020**

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INTRODUCTION

Enclosed herewith is the 2020 Annual Report submitted by Akman & Associates for the United Food and Commercial Workers and Contributing Employers Legal Benefits Fund. The enclosed statistical data encompasses the reporting period of January 1, 2020 - December 31, 2020. There are two distinct matters to note that have affected this year's report. First, there has been a steep decline in membership due to the closing of numerous Shoppers stores. Additionally, the onset of COVID-19 resulted in stay-at-home orders and lockdowns, resulting in court closures and modifications to in-person hearings. The members were considered essential employees and they continued to work since their stores remained open. These members continued to have legal needs, and they continued to engage Akman & Associates, LLC to assist with those needs, although utilization has decreased substantially. We are still providing outstanding services to each member, whether in person, by telephone, through email, or attending hearings remotely by telephone and Zoom meetings. While the drop in membership is likely permanent, COVID-19 and its impact are temporary, and we look forward to a return to increased utilization of the legal benefit as life begins to return to normal in the not too distant future.

CHART I
CASES OPENED
JANUARY 1, 2020 - DECEMBER 31, 2020

	JAN. FEB. MAR.	APR., MAY, JUNE	JULY, AUG., SEPT.	OCT., NOV., DEC.	2019 TOTAL
1 FAMILY	15	8	10	9	71
2 PROBATE	2	2	3	2	14
3 ESTATE PLANNING	22	13	17	15	72
4 NEGLIGENCE	4	2	4	3	20
5 REAL ESTATE	12	7	10	11	53
6 CONSUMER	27	16	21	18	137
7 CRIMINAL	7	4	5	4	35
8 TRAFFIC	9	3	6	5	40
9 LANDLORD/TENANT	6	6	7	6	35
14 ADMINISTRATIVE	6	3	4	5	30
15 JUVENILE	2	1	3	2	10
TOTAL	112	65	90	80	517

CHART II
PERCENTAGES BY CASES OPENED
JANUARY 1, 2020 - DECEMBER 31, 2020

		TOTAL NUMBER OF CASES	PERCENTAGE	2019 PERCENTAGE
1	FAMILY	42	12%	14%
2	PROBATE	9	3%	3%
3	ESTATE PLANNING	67	19%	14%
4	NEGLIGENCE	13	4%	4%
5	REAL ESTATE	40	12%	10%
6	CONSUMER	82	24%	26%
7	CRIMINAL	20	6%	7%
8	TRAFFIC	23	7%	8%
9	LANDLORD/TENANT	25	7%	7%
14	ADMINISTRATIVE	18	5%	6%
15	JUVENILE	8	2%	2%
TOTAL		347	100%	100%

CHART III
ATTORNEY HOURS
JANUARY 1, 2020 - DECEMBER 31, 2020

	JAN. FEB. MAR.	APR., MAY, JUNE	JULY, AUG., SEPT.	OCT., NOV., DEC.	1	TOTAL	2019 TOTAL
1 FAMILY	139.35	56.10	95.70	69.45	360.60	795.40	
2 PROBATE	7.40	5.95	7.65	9.75	30.75	57.10	
3 ESTATE PLANNING	50.15	36.65	43.90	46.40	177.10	181.65	
4 NEGLIGENCE	13.10	6.55	12.90	9.45	42.00	59.90	
5 REAL ESTATE	43.45	22.40	30.55	32.90	129.30	150.00	
6 CONSUMER	152.65	78.30	102.65	82.50	416.10	787.45	
7 CRIMINAL	58.20	10.05	22.10	20.65	111.00	248.70	
8 TRAFFIC	62.40	8.60	25.45	18.05	114.50	272.10	
9 LANDLORD/TENANT	29.55	14.85	18.10	24.30	86.80	147.35	
14 ADMINISTRATIVE	23.45	9.55	11.10	16.10	60.20	102.50	
15 JUVENILE	12.80	3.50	8.15	11.95	36.40	56.80	
TOTAL	592.50	252.50	378.25	341.50	1564.75	2858.95	

CHART IV
PARALEGAL HOURS
JANUARY 1, 2020 - DECEMBER 31, 2020

	JAN. FEB. MAR.	APR., MAY, JUNE	JULY, AUG., SEPT.	OCT., NOV., DEC.	TOTAL	2019 TOTAL
1 FAMILY	111.85	39.25	73.20	60.35	284.65	647.55
2 PROBATE	12.75	12.10	13.75	15.30	53.90	82.95
3 ESTATE PLANNING	54.00	33.80	47.25	39.80	174.85	160.40
4 NEGLIGENCE	15.60	13.95	17.65	18.55	65.75	100.10
5 REAL ESTATE	25.55	14.65	17.90	21.35	79.45	104.55
6 CONSUMER	131.80	62.60	98.70	84.60	377.70	668.55
7 CRIMINAL	10.50	3.70	6.25	4.95	25.40	44.90
8 TRAFFIC	12.85	2.85	7.05	4.50	27.25	41.20
9 LANDLORD/TENANT	18.50	8.55	10.15	13.05	50.25	93.80
14 ADMINISTRATIVE	14.15	5.30	7.70	9.45	36.60	56.95
15 JUVENILE	4.25	0.80	4.85	3.40	13.30	10.20
TOTAL	411.80	197.55	304.45	275.30	1189.10	2011.15

CHART V
PERCENTAGE OF ATTORNEY HOURS
JANUARY 1, 2020 - DECEMBER 31, 2020

	TOTAL NUMBER OF HOURS	PERCENTAGE	2019 PERCENTAGE
1 FAMILY	360.60	23.05%	27.82%
2 PROBATE	30.75	1.97%	2.00%
3 ESTATE PLANNING	177.10	11.32%	6.35%
4 NEGLIGENCE	42.00	2.68%	2.10%
5 REAL ESTATE	129.30	8.26%	5.25%
6 CONSUMER	416.10	26.59%	27.54%
7 CRIMINAL	111.00	7.09%	8.70%
8 TRAFFIC	114.50	7.32%	9.52%
9 LANDLORD/TENANT	86.80	5.55%	5.15%
14 ADMIN	60.20	3.85%	3.59%
15 JUVENILE	36.40	2.33%	1.99%
TOTAL	1564.75	100.00%	100.00%

CHART VI
PERCENTAGE OF PARALEGAL HOURS
JANUARY 1, 2020 - DECEMBER 31, 2020

	TOTAL NUMBER OF HOURS	PERCENTAGE	2019 PERCENTAGE
1 FAMILY	284.65	23.94%	32.20%
2 PROBATE	53.90	4.53%	4.12%
3 ESTATE PLANNING	174.85	14.70%	7.98%
4 NEGLIGENCE	65.75	5.53%	4.98%
5 REAL ESTATE	79.45	6.68%	5.20%
6 CONSUMER	377.70	31.76%	33.24%
7 CRIMINAL	25.40	2.14%	2.23%
8 TRAFFIC	27.25	2.29%	2.05%
9 LANDLORD/TENANT	50.25	4.23%	4.66%
14 ADMIN	36.60	3.08%	2.83%
15 JUVENILE	13.30	1.12%	0.51%
TOTAL	1189.10	100.00%	100.00%

CHART VII
UTILIZATION

JANUARY 1, 2020 - DECEMBER 31, 2020

2020			2019			
	PARTICIPANTS	AVERAGE NO. OF PARTICIPANTS	UTILIZATION	PARTICIPANTS	AVERAGE NO. OF PARTICIPANTS	UTILIZATION
January	1338			1429		
February	1005	1086.00	24.50%	1408	1427.33	20.90%
March	915			1445		
April	901			1457		
May	904	900.00	13.10%	1428	1428.33	20.60%
June	895			1400		
July	891			1380		
August	869	876.67	20.20%	1378	1375.00	20.30%
September	870			1367		
October	865			1350		
November	844	830.33	19.30%	1358	1351.33	20.20%
December	782			1346		
	11079	923.25	19.28%	16746	1395.50	20.50%

